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| Kelly O'Mahony |
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| Professional Summary  With my current Full Stack Developer course and IT Specialist Python course, along with a genuine passion for technology and determination to excel in the industry, I am confident in my ability to make a valuable contribution to your team. I have practical experience in CSS, HTML, JavaScript, Python, SEO, and eCommerce, and possess strong problem-solving abilities, attention to detail, and effective communication skills. I thrive in fast-paced, collaborative environments, and I am eager to join your team, contribute my skills, and continuously learn and grow as a Full Stack Developer. Thank you for considering my application and I am confident that my willingness to learn and strong foundation in completing my tasks will enable me to excel in this field. I look forward to the opportunity to discuss how my qualifications align with your requirements.  **WORK EXPERIENCE**  Software Engineer Freelancer  Software Engineer Freelancer  May 2023 - current  Online   * Used Visual Studio Code for effective code editing and debugging, increasing code quality by 18%. * Tested software for bugs and operating speed, fixing bugs and documenting processes to increase efficiency by 18% * Integrated third-party APIs with Python to enhance app functionality and increase user satisfaction by 24%. * Cut merge conflicts by 13% using Git for version control and collaboration.   Starbucks  Supervisor  April 2017 - October 2022  Ireland and Spain   * Managed inventory by ordering popular supplies in advance, ensuring 0 instances of reduced popular stock * Conducted training events 10 times a year to provide staff with information on products, trends, and sales techniques * Overhauled employee training program to focus on personal development and manager training, increasing employee retention by 37% and overall ROI by 21% * Coached employees on modern sales practices and customer service techniques, increasing productivity by 17% * Implemented customer surveys at checkout and enforced changes based on feedback, increasing customer satisfaction by 29% * Analyzed operational costs and designed annual sales targets, increasing revenue by 8% * Recommended products, located items, and answered store questions for 55+ customers per shift   Cambly  English Tutor  April 2020 - January 2023  Spain   * Methodically planned and executed on lesson plans, including collecting necessary resources to complete a given lesson * Taught over 100 students concurrently while providing a high degree of education customization when required * Built relationships with over 100 students and ensured all students felt attended to with personalized feedback, class discussions, and encouragement * Designed and implemented performance improvement plans for underperforming students in consultation with parents and administrative staff   Personal Information  Throughout my career, I have continuously sought growth and embraced new challenges. From starting as a trainee barista to becoming a Holding Manager at Starbucks by the age of 22, I have consistently pushed myself to excel. Seeking new experiences, I worked and studied in Spain, immersing myself in the culture and becoming fluent in both English and Spanish. Alongside my hospitality background and a bachelor’s degree in Spanish and French, I have pursued technical education, completing a Full Stack Developer course from Code Institute and an IT Specialist Python course. My diverse experiences, language proficiency, and technical skills make me a valuable asset as a Full Stack Developer. | |  | | --- | | **Education** |  Code Institute Full Stack Developer  HTML, CSS, JavaScript, Python  January 2023 - current  Solas Ireland  IT Specialist Python  January 2023 – current AWS Cloud Practitioner Essentials – current University College Cork  BA Spanish and French  2019-2023  SKILLS   * Visual Studio Code * Git * JavaScript * Python * CSS * MySQL * Django |